

Mandeville High School

Forgotten password:

Go to <https://identity.stpsb.org> and click on password.

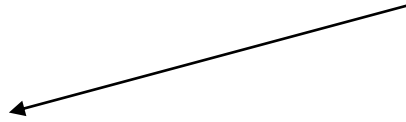
Next, click on Forgot My Password

Forgotten Password Reset page will come up.

Follow steps 1-4 following the prompts.

At step 2 it will ask for you to answer your security questions

If you are successful you will be prompted to go to steps 3&4 and then to change your password. If this process fails then proceed to the section below.



Password Reset Request for Students

Please email the following information to: mike.smith@stpsb.org.

Put password reset as the subject of the email.

Date of request:

Student Name:

Student ID #:

or you can pick up a form from the library, front office or your teacher. Fill out the required information and turn it in to the front office, library or your teacher. Someone from our staff will contact you with your new temporary password.

After your password has been reset you **must** go to <https://identity.stpsb.org> to update your password and your security questions.

I agree that I am requesting a password reset for myself. I realize that any violation of the Technology agreement will result in possible loss of my Technology privileges in the St Tammany Parish School System.